CSUL ILL User Group meeting

Meeting Minutes

# June 11, 2013

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| Present: | Jack, Genevieve Diamond, LeEtta Schmidt, Troy Christenson, Dan Schoonover, Barbara Dubriel, Kristine Shrauger, Paul Mosely  (I’m missing names…. Please add yours if it was not listed… Sorry I didn’t catch everyone)  Guests: Vickie Frost and Beth Farmer, TBLC |
| Next meeting: | July 9, 2013 at 2:00 |
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## TBLC Delivery Service

* Did a survey had a 76% response rate.
* There is a 72 hour commitment on the part of Velocity Express and 63% were on target
* Velocity Express implemented new changes in May – larger truck between Orlando and Tallahassee.
* 8 libraries are being switched to the Tampa hub.
* May 20, in the Tallahassee area: 2 day service moved to 3 day service so the turnaround time could be increased.
* Not on target is still UWF. TBLC is planning on doing another test in June.
* TBLC is using a GPS unit in some books to track system
* Rainy season is beginning so the drivers should cover the boxes of books

Dan at FSU has seen a huge improvement since May. The turnaround time went from 8.5 to 5.2 day turnaround. Thanked Vickie and Beth for their hard work.

There is no mechanism for tracking packages once they leave the department. Only 2-3 get lost. 97% are filled and sent correctly. If the item is lost, please contact TBLC immediately. There is no form to fill out, just email Vickie directly.

## Wendy – FLVC

* Patron privacy
  + FLVC is going to remove old patron accounts. Purge all records older than 3 years if there is no financial issues in regards to the records (fines, lost books, etc.)
  + Patron scrubbing will remove patron identification from books that are older than 5 business days. This will be starting in July.
  + Double check with your Deans/Directors that this is what your University wants, otherwise FLVC is mandated to do this starting 3 weeks from today.
* Texting in Aleph
  + Wendy demonstrated texting in Aleph.
* Unfilled / Expired
  + Each institution needs to try their hardest to fill as many requests as possible in UBorrow.
* July 4th – Uborrow will suspend operations that day.

## OCLC – Global Incentives – Credits

* Discussion put off until next meeting

## UBorrow Assessment

* UBorrow has been up and running for 2 years and it is time to do an assessment of the service.
* The taskforce is comprised of LeEtta Schmidt, Melanie Davis, Wendy Ellis and Kristine Shrauger. Barbara Dubriel and Dan Schnoover asked to join the committee.

## UBorrow

* Troy brought up the transference of ILLiad requests into UBorrow. He has written instructions on how to do it if anyone is interested.