

**Council of State University Libraries
Public Services Planning Committee (PSPC)
Conference Call
November 4, 2011**

Notetaker: Lorelle Anderson, FAMU Law

In attendance:

Lorelle Anderson, FAMU Law
Rebecca Bichel, FSU
Caroline Reed, NCF
Dawn Smith, FAU
Kathleen Miller, FGCU
Elizabeth Outler, UF Law
Kristy Padron, FAU
Shalu Gillum, UCF
Bruce Barron, FAU
Susan Epstein, FSU Med
Meg Scharf, UCF
Kristine Shrauger, UCF
Nancy Cunningham, USF

Chair Elizabeth Outler called the meeting to order at 2:05 pm.

Approval of Minutes:

The minutes from the September 26, 2011 conference call were approved.

Subcommittee reports:

Kristine Schrauger reported for Access Services:

- Subcommittee is receiving FCLA updates from Jen Kuntz.
- Currently under discussion is a 30 vs. 60 day interlibrary loan period.
- The subcommittee is currently discussing the scheduling of a face-to-face discussion.
- Uborrow enhancements are under discussion.

Kristy Padron reported for Information Literacy:

- The subcommittee is working on the PSPC action plan.
- The subcommittee will meet on Nov. 14.

Elizabeth would like to send the draft action plan to CSUL during their quarterly meeting on December 1-2.

Bruce Barron reported for OPAC:

- The subcommittee met October 13.
- The subcommittee discussed a proposal for new e-resources icons for journals and books. TSPC and FCLA are involved in the discussion.
- The subcommittee discussed cataloging streaming video format. FGCU currently has it in its testcat.
- FCLA has added links to full records from patron loan lists.
- There are search difficulties with e-books and newspapers as headings rather than subjects. FCLA is working on that.
- TSPC requested help on reporting problems with records. Not enough people are entering their email addresses, so TSPC can't get back to them. The OPAC subcommittee gave suggestions.
- The subcommittee gave the TSPC committee an update on MARC records, and told them about the CSUL advisory meeting.
- The subcommittee will meet next on November 5.

There was no FCLA report.

Discussion of PSPC Action plan:

- There is a question of how much the PSPC actually does. Reasons for this include:
 - The fact that most PS projects are local, not collaborative like TSPC.
 - A perception that we were not heavily involved in Uborrow, although most of our meeting time this year went to Uborrow discussion.

- The committee discussed local challenges that we have in common. Questions under discussion include:
 - The future of statewide collaboration
 - Creation of standards/benchmarks for instructional modules
 - Assessment of subcommittee products. Potentially drafting our own assessment instrument and combining forces to incentivize participation
 - Our individual libraries' greatest challenges. Whether there are specific topics we can discuss, assess, and develop benchmarks for.

- Rebecca Bichel (FSU) and Nancy Cunningham (USF) will collaborate on a survey regarding our greatest challenges, strengths, goals, etc.

The meeting adjourned at 3:35 pm.

Respectfully submitted,

Lorelle Anderson (FAMU Law)