November 1, 2013

Attendees: Kristine Shrauger, Wendy Ellis, Elaine McCreary, Achara; Phyllis Allen; Steve Matthews, LeEtta Schmidt, Melanie Davis, Paul Mosley, Scott R; Patrick Fulton and Sara Nodine; Rachel Tait; Karen Medin, Dan Schoonover, Caroline Thompson; Troy Christianson

1. Rapid Book Chapters – Status

* FLVC has begun to work on the Rapid Book Chapters. UCF is the first one to get started. We can pick the collections that we want to see participate in the service. Rapid is reporting that only 2-3 requests are being processed a day using Rapid.

1. WorldShare - Has everyone migrated to WorldShare and if yes can you give pointers to those who have not

* Not sure how to use it with ILLiad.
* USF – LeEtta is on board
* FAMU – is somewhat on Board
* FGCU – has not done it yet
* UCF has not done it yet
* The way your address appears in ILL Policy Directory needs to be updated … in order things to appear correctly. You need to have password/login in order to do that.
* UWF is using it. Lot of good information regarding statistics; does not like the discovery tool of it. Some of it is redundant.

1. UBorrow - Assessment

* I shared some statistics with CSUL at their last meeting. The average fill rate is 67%. I can share more of the results and possibly some data from the Task Force findings (I’m still going through the survey results).

Delivery system = warehouse.

* + Can we find more out about the Delivery Service? A chart of the Delivery Service.
  + Ask TBLC to give us a map of the various routes.

Advertisement – it was not library specific

* + List of books borrowed via UBorrow to possible purchase. Going back to look at what to purchase as a possible second copy for the state. From a collection development standpoint: she wants a yearly report of what has been requested multiple times – see what has been requested more than once.

FAU - We convert ILL to Uborrow and include Marketing info in the email notification-\*\*\* To receive books faster, order through UBorrow! \*\*\*  
Uborrow is available via the FAU library catalog.

Another institution is reporting that UBorrow and ILLiad is about the same turnaround time – ILLiad includes books that are coming from out-of-state.

Lot of the issues are policy driven issues – Directly to patron – library to library service versus sending directly to the patron; same policy driven comments in regards to loan periods and renewal periods..

So many EBooks – it does interfere with patrons to understand what is available through the statewide catalog. It’s a good thing, but it is also a hindrance for patrons to know what they can use/request.

Patrons are confused between UBorrow and ILL. For all they know, it is ILL.

In general, overall GET IT button; they just want to see one catalog and get the item; they don’t care where its coming from. It gets confusing.

Could send the requests on our phones and pull from the requests.

For help from FLVC send a RT request.

Report the missing items to the lost / missing system. Helps clean up the catalog. Can replace the items if they are gone.

FLVC – best practices for lost items; there is a lot of issues with overdues / lost books. FAU. We have no recourse of the patron did not bring the book back except to block their accounts.

1. Dan and Wendy have been looking at ways to improve the UBorrow fill rate.  Dan and Wendy are speaking.
2. Combining with the State Colleges – Uborrow/Aleph ILL module.

* Lot going on …Brenda Rutten and Wendy are working on the communication between the Colleges and Universities in regards to ILL using Aleph ILL module/UBorrow. Colleges will be part of the lending string. They will be randomized along with everyone else.
* Requesting part. Mango being chosen as the Discovery tool. UBorrow will be added to the Colleges in the future. Tentatively implementing it in August 2014.
* Policy Issues. How do we want the colleges added? Last resort; close range; material type.
* Do we want to add additional material types?
* Turnaround time; Colleges do not have the 5 day loan period that the Universities do.

1. Distance Learners
   1. How does one define Distance Learners
   2. Who is doing it?
   3. How does it work with UBorrow?

UWF – learners who are physically away 50 miles. Mail books to them

USF – learners who are 50 miles away and come to campus less than once a week. Send books out to them.

UCF – anyone who is taking online classes. So mail to anyone; distance does not matter

FLVC – How do you figure out who is 50 miles away.

UCF looks in People Soft.

1. Patron scrubbing – How is it going?
   1. Its going well. Nearly done. Finished the test scrubbing. Having some trouble with UFL with circ log. May have to do on the weekend or at night because things are getting clogged.
2. Next Gen ILS Task Force -- Did anyone apply?

* Amanda Ziegler at UWF
* Kristine Shrauger at UCF

1. Staffing levels at various institutions

* Will send out an email message asking for the information.

1. Renewals in UBorrow

* Postponed for next meeting