Attendees:

Achara Stone

Goldstein Library

Paul – UNF

Verne Burch UFHSCL

Kristine Shrauger

Caroline Thompson

Barbara Dubreuil

Peggy Glathaar FGCU

Chrissy – U Florida

Rachel Tait – FGCU

Elaine McCreary – FAMU

Karen Medin – FIU

Wendy – FLVC

Steven Matthew – FAU

LeEtta Schmidt – USF

Melanie – UF

Robyn Rosasco

Genevieve Diamond

Jackie –

Karen Medin – FIU – explained her poster session of serving Distance Learners that she presented at the FLACRL October meeting. – [www.UPSCampusship.com](http://www.UPSCampusship.com). For more information, call Karen directly. Karen emailed her poster session, but the file was too large for some individuals.

Delivery:

* 218 libraries participated in the project sending 193,032 bags.
* Cost of USPS Library Rate - 193,032 X $4.93 ($3.69 Library Rate – 4 lbs. + $1.24 10X 14 Jiffy Bag) = $951,647.76
* Cost of Delivery - $550,522 (546,022 Velocity + $4,500 ave. annual bag expense)
* Savings provided by Delivery - $401,126
* In May 2013, Velocity Express closed its Ft. Myers hub and began servicing 8 libraries in the Ft. Myers/Collier/Charlotte area from the Tampa Hub. No service issues were reported.
* Claims totaling $1,548.28 were filed for 49 water damaged books.
* Three SUS turnaround tests were performed indicating an 82% delivery on target rate.
* The annual cost of delivery - 5 day service is $3,000; 4 day service is $2400; 3 day service is $1800 and 2 day service is $600.
* We no longer have 1 day stops in Florida. We have been very fortunate to negotiate with Velocity Express to keep our costs the same for 4 years. The bags are free.
* Florida hubs include - Miami, Boynton Beach, Tampa, Orlando, Jacksonville, Gainesville, Tallahassee and Pensacola. An item leaving Miami and going to Pensacola will travel through the Orlando, Jacksonville, Tallahassee hubs to reach Pensacola. All bags go through the Orlando hub unless the destination is in the hub of origination.
* Velocity Express services the USPS, Children's Place, Sally Beauty Supplies, Dots, and several State offices along with the Florida Statewide Delivery Project. The Miami Hub services 40 Florida libraries  each week with stops ranging from 2, 3, 4, and 5 day service. Routes within the hubs may vary day to day.
* Tracking Media - We can purchase padded bags to deter breakage.  Velocity Express does not have a tracking system in place for us at this time.  However, we can research a possible tracking/scanning plan. Please let me know what you want in tracking features and we can get a proposal from Velocity Express.

The group decided to ask TBLC to purchase padded bags to send media items back and forth in. The group also asked TBLC to investigate tracking again.

Media items:

* The State Colleges already have a “UBorrow button” – its not called UBorrow – on their media items. Do the Universities want to follow suit and put a UBorrow button on the items. It can be by institution and sublibrary.
* Kristine will ask the group again. Please talk to administration and other/s about whether or not you want to circulate your media items.
* The group decided on 14 days, since the average loan period was 7 days at each institution and then allow 7 days for travel.

Rait Tait – gave an update of her presentation of the CSUL meeting as she represented the group at the CSUL meeting.

* We were asked to discuss and see if we could come up with a standard for marketing UBorrow throughout the SULs.

Rapid Books Chapters

* UCF has seen a few and it seems to be going okay. Any one see other issues.

WorldShare / Ariel / ILLiad issues

* UCF observed that requests from certain libraries were not being pulled into ILLiad. This is a glitch that OCLC has now been made aware of and a fix will be coming in the next update of either WorldShare and/or ILLiad. You might occasionally look in FirstSearch and make sure that your pending queues are down to 0, otherwise there might be requests that are stuck – which is the problem. If you notice this trend, contact the owning library and ask them to call OCLC.

FLVC update

UBorrow – Overdues and Lost books.