To: CSUL

From: Kristine Shrauger

Resource Sharing Committee

Date: November 26, 2013

Re: December CSUL update

Rapid Book Chapters

* FLVC is ready to send the first dump to Rapid. UCF will begin testing it shortly.

UBorrow Assessment

In general, it seems that people feel UBorrow is meeting the original objectives and that resource sharing among the SUS’s has increased.  More analysis needs to be done and additional data gathered.  Some comments/general ideas that came out of the survey include the following:

* Strengths
  + Fast, easy, integrated, less mediated Patrons are charged overdue & lost fines
  + The system is unmediated, and it's much easier for patrons to access materials across the state.
* Weaknesses:
  + it takes too many clicks to determine who has the item and to actually get the book
  + Turnaround times could be faster.
  + Labels and barcodes need to get better.
  + That it's confusing to operate.
  + Limited loan period.
  + Each volume of a request has to be borrowed separately.
* Barcodes / book slips
  + Some Individual institutions are still having trouble with barcodes and scanning
* Multi-volume items / requests
  + Problems for those institutions that receive requests for multi-volumes
* Some institutions have hired additional support staff to support UBorrow
* Learned from the first 2 years
  + It's basically Inter-library loan
  + Difficult to get patrons to use it sometimes.
  + We have learned that more of our collection is Missing than we originally thought.
  + Excellent way of borrowing items from other state libraries.
* **Priorities**
  + Fines / Lost books
  + Distance Learners
  + New Formats – UBorrow button needs to be on other formats than just books.

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| **Requests per Patron Status - Jan 1 - 2013 - Aug 1, 2013** | | | | | | | | | | | | |
|  | AM | FA | GC | FIU | FSU | NC | UF | NF | SF | WF | Total |  |
| Adjunct |  |  |  |  |  |  |  |  |  |  |  |  |
| Faculty | 56 | 272 | 504 | 347 | 991 | 365 | 411 | 450 | 309 | 123 | 3828 | Faculty |
| Staff | 25 | 81 | 143 | 38 | 351 | 61 | 160 | 150 | 114 | 83 | 1206 | Staff |
| Student | 191 | 333 | 454 | 367 | 821 | 1953 | 474 | 577 | 372 | 184 | 5726 | Student |
| Graduate | 1 | 997 | 162 | 841 | 3204 |  | 2229 | 547 | 584 | 179 | 8744 | Graduate |
| Law Staff | 1 |  |  |  | 3 |  |  |  |  |  | 4 | Law Staff |
| Law Stud |  |  |  | 47 | 42 |  |  |  |  |  | 89 | Law Stud |
| Law Fac |  |  |  | 8 | 3 |  | 20 |  |  |  | 31 | Law Fac |
| Med Fac |  | 18 |  | 8 | 57 |  |  |  |  |  | 83 | Med Fac |
| Med Stud |  | 6 |  | 3 |  |  |  |  | 74 |  | 83 | Med Stud |
| Med Staff | |  |  | 6 | 8 |  |  |  |  |  | 14 | Med Staff |
|  | 274 | 1707 | 1263 | 1665 | 5480 | 2379 | 3294 | 1724 | 1453 | 569 | 19808 |  |
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