

Public Services Planning Committee (PSPC)

Monday, March 23, 2009

2:00 pm to 3:30 pm

MINUTES

ATTENDEES

Joyce Johnson, FAMU
Barbara Stites
Douglas Low, UF
Laurel Crump, UNF
Caroline Reed, NC
Marilyn Burke, USF
Sherry Carillo, FIU
Meg Scharf, UCF
Nancy Allen, USF – Sarasota/Manatee
Jean Phillips, FCLA
Elizabeth Outler, UF Law
Mary Edwards, UF Health

Notetaker: Barbara J. Stites

Corrections to 2/23/09 Minutes: Mary Edwards is employed by UF Health not UF Law;
Moved by Douglas Lowe and seconded by Laurel Crump.

Additions to Agenda:

RAPID ILL

Approval of Minutes from: February 23, 2009

Subcommittee Reports

- Circulation/Interlibrary Loan (Marilyn Burke) – the Circ/ILL subcommittee will meet on April 3, 2008.
- Information Literacy (Jacque Druash) Nancy – working on adding tutorials for the committee's wiki.
- OPAC (Melinda Gottesman)

FCLA Report - Jean Phillips

- 2 new UCF, FSU new self check units in test and being installed
- FCLA Priorities set by CSUL at their recent meeting:
 1. Aleph support
 2. Reindexing
 3. Version 19 upgrade (new servers installed)
 4. Unmediated borrowing (can borrow through Aleph ILL and working on getting tables set for lending; test for UB released in October)
 5. Single bib pilot

- CRL records are now available in the Union Catalog and UF's catalog
- USF will have the records added next
- Total records in Mango are 9.1 million

CSUL Report (Dawn Smith)

CSUL didn't approve or disapprove PSPC's plan to administer Lib Qual in all SULs in 2010. In order to secure that approval, before the next PSPC meeting, Committee members should find out who will participate in LibQual in 2010. Report this information at the next PSPC meeting, April 23, 2009.

Marcive Project: FCLA would like to talk more about how to get the egov docs into everyone's catalog and has a plan that won't require loading everything. Dawn Smith will coordinate a conference call for this discussion with Becca, Nancy, Barbara, Jean, etc.

PSPC Action Plan

1.1 Marcive: Rebecca Bichel – no report

2.1a Self-check out: Sherry Carrillo – no status change

2.1b Unmediated Borrowing: Barbara Stites – no status change

2.1c Increase Patron Empowerment: Marilyn Burke – no status change

2.2 Research Support Services Best Practices: Elizabeth O – PSPC members need to review the research support services survey and respond to Elizabeth O. by April 3, 2009; Elizabeth will also contact Becca to get more background information; corrections need to be made to Action Plan 2.2 – seems to be a mistake

3.1 Information Literacy: Nancy Allen – Information Literacy Sub Committee is working on an Aleph catalog tutorial; Nancy will email PSPC to let us know what the next step is and if they need action from PSPC.

3.2 Next generation OPAC: Laurel and Melinda – Laurel will follow up with Melinda and see if we need to keep this as an action item.

5.1 OPAC Usability: Melinda Gottesman - Laurel will follow up with Melinda and see if we need to keep this as an action item. The assessment was completed.

5.2 Assessment of Public Services: Meg Scharf

Before June 2009: PSPC Members will email Meg their methodology for this year's PSPC Assessment Goal. For example

- *To fulfill the ILL Assessment FGCU will administer a 3-question ILL survey*
- *To fulfill the hours of operation we will submit our analysis of comments from LibQual*

- *To fulfill the Instruction / Info Literacy assessment component FGCU will report the results of FGCU's pilot for Information Literacy assessment*

Before December 2009: PSPC Members will email their assessment results and analysis to Meg. These can be as brief.

Other:

These PSPC members will share a mini best practices learning session to PSPC regarding:

- How we work with graduate students (Laurel Crump)
- Texting and Reference (Dawn Smith)
- Single Service Desks (Lorelle Anderson)
- Stealth Catalogs (Jean Phillips)

Dawn Smith will refer the CSUL RAPID ILL project to the ILL/Circ Sub Committee so that they can provide feedback regarding participation and impact on ILL.

Announcements

Sherrie Carillo is retiring in May 2009. She's been on this Committee since its formation in the early 1990's. Members extend sincere thanks for her many years of service.

Next meeting: April 23, 2009 **Notetaker:** Barbara Stites