

Public Services Planning Committee (PSPC)

Monday, June 1, 2009

2:00 pm to 3:20 pm

MINUTES

SUNCOM: (888) 808-6959 Conference Code 2970349 Join the Conference call by dialing the number and when prompted, enter the Conference Code, followed by the # key

Dawn Smith, FAU
Bill Miller, FAU
Scott Kass, FIU
Marin Dell, FSU Law
Laurel Crump, UNF
Mary Edwards, UF Health
Linda Butson, UF Health
Meg Scharf, UCF
Kristine Shrauger, UCF
Douglas Low, UWF
Barbara Stites, FGCU
Nancy Allen, USF Sarasota-Manatee
Jennifer Kuntz, FCLA
Michele Newberry, FCLA
Josh Greben, FCLA
Marilyn Burke, USF-Tampa

Notetaker: Barbara Stites

Additions to Agenda:

Reminder that OCLC has agreed to a 7% discount on ILLiad via Solinet (Now Lyrasis)

Laurel Crump moved and Douglas Low seconded to approve the Minutes of the Monday, April 27, 2009.

Subcommittee Reports

- Circulation/Interlibrary Loan (Marilyn Burke)
 - The group's new name is SUS Libraries Access Services Subcommittee.
 - Will meet monthly; one meeting each quarter will be dedicated to a topic of concern regarding FCLA/Aleph issues (patron privacy); FCLA will invite all of PSPC to these webinars.
 - Minutes are in review
- Information Literacy (Nancy Allen)
 - Adding tutorials to their wiki: <http://infolitflorida.pbworks.com/> (Nancy will send us log in information)
 - They are finishing Mango tutorial
 - Next meeting is Monday, June 8, 2009
- OPAC (George Pearson, FIU) - not on the call; Doug Low reported that they are testing searching for articles via Mango. Josh will send the information to PSPC.

FCLA Report

- Michele Newberry reported that FCLA is deep in the V19 upgrade process. In addition, they have completed their site visits to WF, FS, FAMU, UCF (USF – Thursday, June 4, 2009). Local Project Coordinators are making the local arrangements and agendas for the site visits.
- Course Reserves (Jennifer) changes in V19 they are offering training in late July or early August.
- UBorrow Task – setting up Aleph ILL and Mango; more information will be available this Fall.
- Josh Greben has been working with FIU and USF to test CRL records being included in our catalogs.
- eGov – now that indexing work to be finished, Mary Ann will be getting started on this.

PSPC Action Plan

1.1 Rebecca Bichel – not on call

2.1a Shelley Arlen – not on call

2.1b Merylyn Burke

SUSBorrow Policy Task force has been developing a draft of policies via email and will meet via phone June 2, 2009 to discuss. Merylyn will send the draft to PSPC once it is more final.

2.1c Merylyn Burke

- The Alias Project (OCLC) will be in beta testing with UWF, USF, FAU, UCF in December 2009. The Alias Project creates a database of electronic holdings so when an ILL request is submitted via ILLIAD Alias can tell you own it and have the rights to it.
- Some libraries have decided to join RAPID ILL. FCLA is setting up a technical call with RAPID ILL technical department. Kristine Shrauger reported that UCF will go live with borrowing on June 15, 2009 and the new ASERL pod will go live borrowing July 1, 2009 (includes FIU, U of M, USF, FSU, UF, UCF plus others out of state). CSUL will be deciding if the RLG money will be reallocated to RAPID; if there are 7 or more libraries RAPID will form a Florida POD.

2.2 Elizabeth Outler, Mary Edwards

- Elizabeth will send out a final draft of the Reference Services Survey to PSPC. The Committee representatives should ask their Reference Department to complete it and email the results back. Elizabeth will email the final document to PSPC members for distribution locally to be returned August 1, 2009.

3.1 Nancy Allen – the next tutorial that the information literacy committee will work on will be about finding peer reviewed articles

3.2 George Pearson – not on the call

5.1 George Pearson – not on the call

5.2 Meg Scharf – By August 1, 2009 all PSPC members should report their methodology for their 2009 assessment of hours of operation, interlibrary loan service and library instruction to Meg Scharf:

- Hours of operation (eg – use libqual comments, contents of electronic suggestion box, do a quick survey at circ desk, do a survey online on webpage, focus group, interviews with students on the library advisory board)
- Interlibrary Loan

- Library instruction (how did we assess and what did we learn)

Results of the assessment will be due in December 2009.

Announcements

- UCF, College of Medicine is advertising for a public services librarian.
- June 1 begins hurricane season.
- USF flood cleanup (2nd floor periodicals; 1st floor media): dried out but media resources floor tiles are half gone waiting for replacement; lost a dozen VHS and some periodicals but the periodicals are on JSTOR so they will not be replacing them.

Next meeting: June 22, 2009 Notetaker: Rebecca Bichel