

**Council of State University Libraries
Public Services Planning Committee
Quarterly Report: February, 2008
Submitted by Laurel Crump, PSPC Chair**

This report includes discussions and activities from PSPC and PSPC subcommittees from December 2007 through February, 2008.

Information Items

1. Public Services Planning Committee:

The PSPC Committee had their annual face-to-face meeting on Friday December 7th at the University of South Florida. The group worked on the PSPC Action Plan for the CSUL Directors. The committee had a presentation and discussion on the innovative user studies conducted at the University of Rochester and University of Minnesota. Work was begun on creating a survey fashioned on CCLA's LINCC user survey. The Committee had conference calls on January 28, 2008 and February 25, 2008 and continued the work on the Action Plan. Each of the subcommittees also worked on their Action Plans and their ideas were integrated into one PSPC Plan.

The PSPC is asking CSUL for clarification on what they want from a User Survey fashioned on CCLAs LINCC User Survey so they can work on this during the next quarter.

2. Circulation Subcommittee:

The Circulation Subcommittee had conference calls in December and January. The December call was dedicated to work on the Action Plan for the year. Items that were selected for further work this year include self-check, unmediated borrowing, and enhancing services for customers at remote sites. Also, the committee elected a new chair of the subcommittee for 2008. Bridgett Turnipseed (FSU) was elected chair of the SUL Circ Subcommittee for 2008. The committee did not select a chair-elect. The January call focused on sharing information about moving away from Social Security numbers in patron records. The committee also discussed and approved the idea to have a joint conference call with the ILL subcommittee every other meeting. The first meeting with the ILL group will occur on March 21, 2008 at 2:00 p.m. EST. Submitted by Bridgett Turnipseed

3. ILL Subcommittee:

The ILL Subcommittee did not meet in December, but rather we held our 2nd Annual Florida Resource Sharing Conference in Orlando at the beautiful Rosen College of Hospitality Management, University of Central Florida. This two day conference was well attended, and we hope to hold another conference in 2008. Kristine Shrauger (UCF) and Douglas Hasty (FIU) were the co-chairs, with Michelle Foss (UF), Teresa Van Dyke (FAU), and Robb Waltner (UNF) who served on the conference committee.

January: Michelle Foss became the new chair of the ILL subcommittee, with Robb Waltner serving as chair-elect. There was a conference call to discuss what the Action Plan that was submitted to the PSPC at the end of February. We will continue to work on the reports for: unmediated borrowing, direct borrowing and the SUL guidelines for ILL.

February: No conference call as we decided to meet every other month.

March: Joint conference call meeting with the Circ subcommittee. Submitted by Michelle Foss

4. Information Literacy Subcommittee:

No report submitted. The Subcommittee is re-organizing and will move ahead with plans for 2008.

5. OPAC Subcommittee:

The OPAC subcommittee organized a “Summit Planning Taskforce” to organize the roundtable discussions for the January 25th summit at UCF. The meetings in the month of December and part of January were spent discussing logistics of the summit and the discussion topics. The Summit Planning Taskforce meet several times with Meg Schraf (UCF) and Margie Chusmir (UCF Facilitator) to plan the summit. In addition to planning the January 25th summit, the subcommittee discussed OPAC issues such as the display of icons and the precision of the facets.

The Joint TSPC-OPAC Vision summit at UCF on January 25th, was a success. Forty-nine attended the event and the evaluations were very positive. A brief report of the summit was sent to PSPC on January 30th. Immediately following the summit, a report taskforce was organized to produce an executive summary about the summit for the CSUL Deans and Directors. This report was submitted on March 3rd to Bill Miller (FAU) for the meeting on 3/12. A copy of this executive summary was also submitted to PSPC.

At the February meeting, a new co-chair was elected to the OPAC Subcommittee. Nancy Cunningham (USF) stepped down and Melinda Gottesman (UCF) became co-chair with Barbara Tuck (UNF) of the subcommittee. The subcommittee continues to meeting on the 2nd and 4th Thursday of the month. Submitted by Nancy Cunningham, previous Chair.

Respectfully submitted,

Laurel M. Crump
Chair, Public Services Planning Committee
March 3, 2008